The Challenges to Applying AI in Industry

Applications of AI in Government and Industry Conference Stephen Ezell VP, Global Innovation Policy

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About ITIF

- The world's leading science and technology policy think tank.
- Supports policies driving global, innovation-based economic growth.
- Focuses on a host of issues at the intersection of technology innovation and public policy across several sectors:
 - Innovation and competitiveness
 - IT and data
 - Telecommunications
 - Trade and globalization
 - Life sciences, agricultural biotech, and energy





Digitalization and AI Transforming Manufacturing

- Digital platforms likely to account for 30% of revenues for "leading manufacturers" by 2020.
- Al will add \$13 trillion to the global economy by 2030.
- Al applications expected to contribute one-third of output growth in Germany's manufacturing sector over next five years.





ITIF/MAPI "The Manufacturing Evolution" Report

Surveyed AI adoption/challenges among 70 \$1-10B manufacturers.



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Al Deployment Lagging But Expected to Surge Quickly

Expectations Rising for Mapping Al Opportunities and Data Requirements



Al Deployment Expected to Surge





Leading Barriers to Al Adoption Among Manufacturers

Lack of data resources needed to enable AI solutions			58%
Uncertainty about how to implement AI solutions to solve specific challenges		52%	
Lack of sufficient workforce digital skills to develop and/or implement AI solutions	47%		
of interoperability between equipment that precludes data integration needed to support AI applications	47%	ĺ	
Skepticism about achieving sufficient ROI from investments in AI solutions	10%		
Unaware of how to define what AI skills we need 34%			
Lack of sufficient financial resources to support requisite investments 31%			
Lack of senior leadership buy-in for AI solutions 21%			
Concerns pertaining to cybersecurity risks 21%			

Source: ITIF/MAPI, "The Manufacturing Evolution: How AI Will Transform Manufacturing & The Workforce of the Future"

Lack of



Manufacturing Jobs Increasingly Demand Digital Skills

Employment in Advanced Manufacturing by Digital Skill Level



"82% of U.S. manufacturing jobs require a medium to high digital skill level today."



Source: Mark Muro, Sifan Liu, Jacob Whiton, and Siddharth Kulkarni, Brookings Metropolitan Policy Program, "Digitalization and the American Workforce"



Al Skill Gaps Appear Across All Levels of Mfg. Workforce





Key Al Skills Gap Among Front-Line Mfg. Workers





Barriers In Finding Employees With Requisite AI Skills





How Companies Are Cultivating Al Workforce Skills





Role of Humans and Machines in the Al Era



Graphic based on diagram from Daugherty and Wilson, Human + Machine: Reimagining Work in the Age of Al



Manufacturers Expecting to Create New AI-Specific Jobs

Data scientist/data analyst Machine learning engineer or specialist Collaborative robotics specialist Data-quality analysts Al solutions programmers/software designers Human-computer interaction specialists Product-embedded cognitive systems engineer Chief Digital Officer (or Chief Data Officer **Explainability strategists** Interaction modelers Cognitive systems engineer Digital twin analyst or architect Algorithmic forensics analysts Machine relationship managers

st	2	43%		35%	22%		
st	33%		36%		31%		
st	29%		27%	44%		Currently	
ts	26%		41%		33%	Within the	
rs	26	5%	35%		40%	next 5 years	
s	16%	26%		58%	-	Unsure	
er	15%	21%	-	64%			
r)	15%	15%		71%			
s	13%	13%	-	74%			
s	13%	28%		59%			
er	10%	18%		73%			
ct	10%	20%		71%			
s	8%	21%		72%			
s	5%	25%		70%			

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Yet Still Early Days For New Types of Al-Related Mfg. Jobs





Leverage Resources for AI/Digital Mfg. Skills Development

- SME's "Tooling U" MOOC provides 500+ manufacturing technology classes online.
- MxD's "Digital Manufacturing and Design Roles Taxonomy" identifies 165 distinct digital manufacturing and design roles.
- For AI, the Microsoft AI Business School offers education for executives while a Professional Program offers certifications in data science and AI apps development.



MICROSOFT AI BUSINESS SCHOOL: Empowering Leadership in the Age of Artificial Intelligence

Source: MxD and Manpower Group, "The Digital Workforce Succession in Manufacturing"

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Recommendations for Manufacturers to Spur Al Adoption

- Set clear objectives for digital and AI transformation.
 Microsoft: "Get Connected; Become Predictive; Grow to Be Cognitive."
- \checkmark Establish an Al Governing Coalition for the enterprise.
- Develop an AI workforce transformation strategy, re-evaluating job roles, titles, levels, and pay scales to attract AI talent.
- Recognize that Al's greatest benefit comes from thoroughly reimagining existing business processes and operations.



Recommendations to Spur Al Development in the United States

- Congress should pass the Artificial Intelligence Initiative Act.
- U.S. should commit to a massive expansion of U.S. Al talent.
 - E.g., Create NSF AI fellowship program with 1K CS graduates annually.
- Fund a national AI economic development competition enabling states to compete for funds.
- Smooth workforce transitions (e.g., expand Section 127 tax credit).
- Don't resist Al/automation due to employment concerns.



Thank You!

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